



Victor D'Angelo, Project Manager, speaks on behalf of the employees:

«Thanks to the partnership with Baggenstos, we employees have successfully mastered the leap into cloud technology, which allows us to work more efficiently, flexibly and future-proof.»

Initial situation and objective

Schaub Maler AG wanted to transition from a current hybrid infrastructure to a fully cloud-based solution. At Schaub Maler AG, the focus was on an ambitious objective: the existing local infrastructure was not only to be consolidated, but completely replaced by cloud technologies. To meet this requirement, the following core requirements were defined:

- Observance of established IT principles
- Modernization and minimization of physical, on-site infrastructure
- Predominant prioritization of cloud services
- Implementation of services such as monitoring, maintenance, service desk and support

Key figures

- Users and clients: 24
- No local servers
- SLA according to OCV for infrastructure and network

Solution & Implementation

Through a detailed service audit by Baggenstos, Schaub Maler decided on the following realignments to its IT service offerings:

- **Identity Management** with a cloud-only approach, Multifactor Authentication, and Conditional Access.
- **Use of Teams** for collaboration and **OneDrive for Business** for employees' personal storage
- Integration of **cloud services, such as Exchange Online**, client management via **Intune**, Microsoft Defender for Cloud, and Endpoint
- Network enhancements at the Zurich site, such as WLAN

The main goal of this project was to source all services - apart from network hardware and endpoints - directly from the cloud. This was achieved by using M365 services, Azure, Printix, Skykick and Abacus in a SaaS model.

Challenges

As with all IT projects, there were certain challenges. In particular, the individual support of the employees during the changeover required close supervision. The Baggenstos team recognized the importance of this intensive support and provided specific training as well as close personal support. As a result, the understanding of each individual in the company had grown, which in turn helped for a seamless integration of the new systems.



Results

We can identify the following concrete benefits and results for Schaub Maler AG:

1. **Cost & efficiency:** the transition reduced operating, maintenance and hardware costs and created financial flexibility by eliminating large upfront investments.
2. **Access & mobility:** with cloud solutions, employees can access data and applications from anywhere, which promotes flexibility and mobile working.
3. **Timeliness & security:** cloud services provide automatic updates for latest features and security measures. Features such as multifactor authentication and Microsoft Defender protect against potential threats.
4. **Centralized management:** integrated management tools allow IT teams to centrally manage resources, set policies and monitor network health.
5. **Reduced physical infrastructure:** the need to maintain physical servers and other hardware on site is dramatically reduced, freeing up space and resources.
6. **Reliable support:** with services such as ServiceDesk and Monitoring, the organization has constant support and monitoring to proactively identify and resolve issues.
7. **Collaboration Encouraged:** Tools like Teams enable effective collaboration, regardless of the employee's location.



Schaub Maler AG is now optimally equipped for the digital future. With a more efficient, scalable and secure IT system, the needs of the company are supported and promoted.

Why Baggenstos?

Schaub Maler was looking for a partner who shares and understands their high quality thinking. As an SME, they place great value on working with companies that share your standards and company culture. Baggenstos proved to be the ideal partner.